Town of Hurlock

Maryland

T1 P1**********AUTO**5-DIGIT 21643

306 Hurlock MD 21643-3403

May 17, 2012

Contact ID:

Re: Optional Coverage for Residents

Dear

I am very pleased to tell you about a program available to our residents, brought to us through the National League of Cities (NLC) Service Line Warranty Program administered by Service Line Warranties of America (SLWA). This program is optional and your participation is voluntary. However, it could potentially save you a lot of money in these difficult economic times. As you may know, as a homeowner in the Town of Hurlock, you are responsible for the maintenance and repair of your buried, outside sewer service line that runs from your home to the utility connection.

SLWA offers a Sewer Line Warranty which provides repair coverage for your outside, buried sewer line for a small monthly fee. If you should need a repair, simply call the 24-hour hotline and SLWA will dispatch a local plumber no later than 48 hours, but typically within 24 hours*. There are no service fees or deductibles. Repair costs are covered up to $4,000 per incident, plus an additional $4,000 allowance for public street cutting, if needed.

SLWA is proud to have been selected by the NLC as an Enterprise Programs Partner. The National League of Cities, representing over 218 million Americans, is the nation's oldest and largest organization devoted to strengthening and promoting cities as centers of opportunity, leadership and governance. After a decade in business, SLWA has an A+ rating with the Better Business Bureau.

The Town of Hurlock wanted to make you aware of this optional warranty program because an unexpected and costly outside sewer line repair can devastate a family's budget. The warranty program is administered by SLWA, and no public funds were used in the mailing of this letter.

If you enroll by June 30, SLWA will offer a discounted price of $5.50 per month, which represents a savings of over 7% on their standard monthly price. If you elect to pay annually, they will discount the cost further to $59.00, which is over a 15% savings.

To enroll in the optional sewer line warranty program, or to learn more about this program, please call **1-855-535-7141**, Monday through Friday 9:00 am to 5:00 pm, to speak with SLWA directly. Or if you prefer, you may return the bottom portion of this letter to SLWA in the enclosed, self-addressed, postage-paid envelope or visit **www.SLWofA.com.**

Sincerely,

Joyce Spratt
Mayor

*Complete warranty terms and conditions will be provided following enrollment or you can view them online at www.SLWofA.com. You may terminate your participation in a warranty program at any time. You have 30 days from the date you enroll to receive a full refund. After 30 days, you will be reimbursed the pro rata share of any amount you paid for any portion of the warranty period subject to cancellation. See enclosed brochure for further details.

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Service Line Warranties of America

To enroll or to view the terms and conditions please visit www.SLWofA.com.

Hurlock MD 21643-3403
Contact ID: 6890185

Please mark your selection:

☐ Yes! Please enroll me in the outside sewer line warranty for just $5.50 per month

☐ I want to save even more! I will pay just $59.00 per year for the sewer line warranty

Signature: _____

Date: _____